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## 2010 Seminar Schedule

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<td>Toy Safety Seminar</td>
<td>4th February</td>
<td>Full Day</td>
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<td>Essentials of Textile Testing</td>
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<td>Full Day</td>
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<td>Leicester</td>
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<td>Inspection Seminar</td>
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<td>Legislation &amp; Due Diligence</td>
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<td>Flammability – Upholstery</td>
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<td>Essentials of Textile Testing</td>
<td>18th March</td>
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<td>Nursery Products</td>
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<td>Fibres, Yarns &amp; Fabrics</td>
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<td>Overseas Legislation for Textile Products</td>
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<td>Children’s Clothing</td>
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<td>Flammability – Apparel</td>
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<td>Footwear Manufacturing &amp; Testing</td>
<td>12th May</td>
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<td>Legislation &amp; Due Diligence</td>
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<td>Essentials of Textile Testing</td>
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<td>Essentials of Textile Testing</td>
<td>1st September</td>
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<tr>
<td>Cosmetics Safety Seminar</td>
<td>9th September</td>
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<tr>
<td>Toy Safety Seminar</td>
<td>22nd September</td>
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<tr>
<td>Children’s Clothing</td>
<td>23rd September</td>
<td>Full Day</td>
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<td>13th October</td>
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<td>Labels &amp; Promotional Claims</td>
<td>27th October</td>
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<tr>
<td>Essentials of Textile Testing</td>
<td>28th October</td>
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<tr>
<td>Essentials of Textile Testing</td>
<td>9th December</td>
<td>Full Day</td>
<td>Leicester</td>
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**Note:** Seminars marked in yellow are held at our Leigh location. Those left unmarked are held at our Leicester site.
Introduction
Welcome to Intertek UK’s 2010 seminar and training programme.

Our seminars and training days, on or off-site offer an inexpensive, concise and hands-on approach to learning most aspects of quality assurance on all kinds of consumer products.

The instructors are all well trained, experienced members of staff who play key roles in the everyday running of our UKAS accredited laboratories in Leicester and Leigh and have therefore earned a reputation of their own.

Each session will not only provide in-depth knowledge on the chosen subject with scenarios experienced in the trade, but will also serve as a great means of networking with colleagues in the trade that are often in a similar position to your own.

Previous seminars have proven to be a great success providing positive feedback. Such success has urged an expansion in training facilities and programmes allowing Intertek to provide you with a wide range of training sessions for every need.

Intertek
Intertek is the crucial link in any supply chain that can help you to offer a quality product at a competitive price.

Through our network of strategically located laboratories and offices around the globe, we have earned a reputation as being the leading independent consumer product testing and quality assurance service in the world.

We always focus strongly on customer needs and understand the importance of quick and reliable quality testing. We have invested heavily in the training of our staff to ensure that they are technically skilled, efficient and courteous, to provide the highest standards of service and customer care.

Intertek UK – Leicester & Leigh
Our Leicester facility performs a wide range of testing on textiles, garments, specialist textile testing by I-Tex, toys, hardlines, gifts, footwear and leathergoods, as well as, providing factory evaluation, ethical auditing, laboratory accreditation and inspection services.

Intertek Toxicology Assessment (ITA) is also located in Leicester. ITA specializes in the safety assessment of cosmetic, industrial and household products.

Our Leigh facility performs a comprehensive range of textile testing and houses the Apparel Solutions Centre.

As UKAS accredited (United Kingdom Accreditation Scheme) laboratories, we execute quality assurance testing for many household names and are capable of carrying out testing to individual technical specifications as well as to British, European and International Standards.

Who should attend?
Our seminars are generally a must for all in each respective trade. Technologists, Buyers, Importers, Manufacturers, Salespeople, Quality Control Staff, etc. could all benefit from a relatively inexpensive course on the chosen subject. At our competitive rates, it could even be just a ‘refresher’ for those who already know about the subject.

Where are they held?
Most seminars listed and dated here are held on-site at our offices in Leicester. Our training facilities provide attendees a comfortable learning experience. Most scheduled seminars at our facilities have the added advantage of a laboratory tour providing clients with a unique experience of a working facility. Please ask when registering if your course includes a laboratory tour. We also now offer a selection of textile courses at our Leigh facilities. These are marked in yellow on the schedule (page 3). The maps for each location are included within this brochure for your reference (pages 25 and 26).

Alternatively, certain of our seminars can be held in your own organisation. With advance booking, it can be arranged for the tutor to visit and hold the seminar in your offices giving an unlimited number of colleagues the opportunity to attend. The advantage of this is that your products can be discussed with the tutor and hence focusing the seminar on particular areas that you may encounter as an organisation. To arrange a training day at your site, contact Helen Isherwood or Trudi Marsden by phone on +44 (0)116 263 0330, or by email at helen.isherwood@intertek.com or trudi.marsden@intertek.com to discuss arrangements and costs.
When do they begin and end?
We offer two different lengths of seminars – Full Day and Half Day. Full Day seminars begin at 10:00 AM and conclude by 16:00 with lunch provided. Half Day seminars are 3 hours in length. These are split into Morning or Afternoon sessions. The Morning seminars begin at 10:00 and conclude by 13:00. Afternoon Seminars will begin at 14:00 and will conclude by 17:00. Please note that lunch is not provided for Half Day seminars.

Lunch & Refreshments
Lunch and refreshments will be provided on site for Full Day Courses at Intertek. Please inform Helen Isherwood or Trudi Marsden in advance if you have any special dietary needs.

Rates
We know that training can be costly. We have tried to keep our costs within reason. Registration for each seminar or training day is £165 plus VAT per attendee per full day seminar or £85 plus VAT per attendee per half day. At this cost, you can afford to professionally train every person in your department!

Please note that the Auditor & Implementer Training and the Risk Assessment Management courses are priced differently from the rates listed above. See their individual pages in this brochure for more details (pages 19 - 24).

Although we try our best to accommodate our seminar attendees, registration cancellations made within 24 hours of a seminar will be subject to a Cancellation Fee of £25.

Registration
Please complete and return the relevant Registration Forms which may be found at the back of this brochure (pages 18 & 24) by fax or email.
Our Team of Experts

Our seminars are presented by our in-house team of experts. A brief summary of their experience and expertise is listed below.

Our Textile Experts:

Our textile presentation team are drawn from the I-Tex department in Leicester and the Specialist Testing Department in Leigh. The course leaders bring a diverse and in depth range of experience and knowledge to the textile seminars, presenting many difficult concepts in an easy to understand and readily memorable fashion. Each course leader works in a different area as outlined below, and the seminars they present are regularly updated to include the latest current information and issues as relevant.

Our range of textile courses are designed to appeal to mixed client audiences, and are then fine tuned on the day to meet the needs of the audience and the questions that they bring. We welcome clients bringing practical examples of issues to discuss either in an open forum, or quietly on a one to one basis throughout the day. Your course leader will ensure that wherever possible your questions are answered during the day, or will feed back to you after the event.

Maxi Brown, B.Tech (Hons) – I-Tex Manager – Textiles
Maxi manages the specialised testing laboratory I-Tex, based at our Leicester site. From her diverse background and manufacturing experience she brings a wealth of knowledge on a range of products from lingerie to swimwear, household textiles to Camping textiles, and general clothing to high specification performance clothing. In common with many others of the seminar presenters, Maxi sits on a number of BSI committees and contributes to method development in her specialised areas. Expertise in product development and quality systems from previous industry roles means that the seminars Maxi presents are empathetic to many of your problems, and can be explained in a manner understood by even newcomers to the industry.

Sandra Smith, BSc (Hons) - I-Tex Technical Support Specialist, Accreditation Co-ordinator
Sandra worked in the knitting industry as a knitwear designer and quality controller before joining Intertek 18 years ago. Her specialist knowledge is in knitting technology and retail accreditations. In addition Sandra has many years experience in a broad and diverse range of textile tests and is also a member of selected BSI working group committees, which develop new test methods. The seminars Sandra presents are Essentials of Textile Testing, Basic Elements of Fibres Yarns and Fabrics, Knitting Technology and Textiles for Nursery Products.

Steven Owen, BSc - Chemical Technologist
Steven heads the Flammability Department based in our Leigh site. He has worked in a diverse number of roles prior to joining Intertek 4 years ago, many of which involved manufacturing QA and testing. His specialist knowledge is primarily in the field of flammability, as well as a broader specialist knowledge encompassing mathematics, physics & chemistry. In addition, Steven is also a member of various BSI committees.

Linda Gallagher, BSc (Hons) – Technical Knowledge Manager
Linda is a long serving member of the Intertek Textiles team. In her 17 years with the company, she has managed both the Leicester Textiles department and the I-Tex team before transferring to her current role. She is now a member of the global Business Enabling Knowledge Management team. She provides technical support to both her Intertek colleagues and to Intertek clients, and keeps abreast of all new legislation and standards relating to the European textiles and leather industries. She serves on a number of BSI committees which develop standards on topics as diverse as restricted chemicals on textiles, fibre identification, and how to define products as ‘organic’/‘eco’/‘green’.

Dr Carol Graham, PhD, MBA, C Text ATI – UK Textile Division & EAME Correlation Manager
Carol is the Textile Division Manager & EAME (Europe, Africa and Middle East) Correlation Manager based between Leigh and Leicester. Carol brings more than 20 years experience in the Textile industry following her formal education in the field. Carol’s experience includes textile manufacturing, dyeing, printing & finishing as well textile testing, in particular colour fastness. Carol sits on many BSI and ISO committees, is an UK expert for colour fastness testing and contributes to method development in various committees including colour fastness, washing & dry cleaning and more latterly apparel & interior textiles.

Simon Chee, BSc (Hons) – Analytical Manager – Textiles
Simon manages the analytical laboratories based in Leigh. His departments cover chemical analysis, Flammability, Apparel Solutions Centre (garment make up) and Due Diligence. Simon has been with the company for over 15 years which has seen him gain experience and knowledge in various textile testing fields. His specialist field is fibre analysis and in particular specialty fibre blends were Simon has gained accreditation from CCMI for his fibre analytical skills. Simon is also a member of BSI committees.
Our Toy, Hardlines, Footwear & Assessment Experts:

**Philip Bullock, BSc (Hons), CChem, MRSC – Technical Manager – Toys & Hardlines**

Philip Bullock is the Technical Manager for Toys and Hardlines in Intertek UK. Graduating in analytical chemistry in 1982 he has over 30 years experience in quality control and technical support, formerly for a major retailer in UK and for the past 10 years for Intertek. As a member of the Toy Industries of Europe Technical Committee, he has been involved in discussions on the new Toy Directive for many years. He is a member of the UK Toy Interpretations Group which discusses interpretations of toy standards, and also the advisory group for Toytest, a laboratory proficiency testing scheme. He attends both UK and European co-ordination meetings of Notified Bodies under the European Toy Directive and is also a Technical Assessor for toy and consumer products on behalf of UKAS. He regularly holds training seminars for Intertek staff, importers, manufacturers and retailers and also UK enforcement authorities.

**Raj Gohil, MSSF – Business Manager – Footwear**

Raj has worked within the footwear industry for over 20 years. His vast experience within the industry includes pattern-cutting, designing, quality control processes, testing, inspecting and manufacturing. He has travelled to factories in China and India to witness offshore production firsthand. In addition, Raj has many years experience with a broad and diverse range of footwear, leathergoods and safety footwear tests and testing. He is also a long-standing member of the MSSF (Member of Society of Shoe-Fitters).

**Dr Chris Brennan, BSc, PhD, EurChem, CChem, MRSC – Assistant Manager – Intertek Toxicology Assessment**

Dr. Brennan has extensive experience in Organic, Medicinal, Combinatorial and Analytical Chemistry gained within the pharmaceutical industry. He has been involved in designing the lead optimisation chemistry programmes for a number of potential drug candidates that have since moved on to pre-clinical stages. He was appointed as a Postdoctoral Fellow at the CNRS in Gif-sur-Yvette, France working on new synthetic methodology and natural product synthesis. He has published a number of scientific papers and patents in international journals.

**Dr Mabel U Iwobi, BSc, MSc, PhD, C Biol, MSB, EurProBiol – Toxicologist / Customer Service Manager – Intertek Toxicology Assessment**

Dr. Iwobi is experienced in both Chemistry and Biology. She undertook postdoctoral research at the Institute of Cancer Research. She has specialised expertise in Immunology and Carcinogenicity with reference to immunoassays and genetic manipulations and is experienced in tissue and cell cultures. Dr Iwobi has presented orally to the British Society for Parasitology and has presented posters to the Institute of Cancer Research and at Cold Spring Harbour Laboratory (USA).

**John Horsler, BSc (Hons) - Team Leader, Hardlines and Candles**

John has over 20 years of testing experience across a wide range of products. He spent 18 years as an analytical chemist, specialising in separation and identification. During this time he represented Intertek on the UK Nickel working group, and on the development of British Standards for metals in textiles. For the past 3 years he has been involved with testing of candles and hardlines, representing the UK on the development of three European safety standards for candles. John is also a member of the vertical group of European Notified Bodies for testing of buoyancy aids. He is also the Health and Safety officer for the Intertek Leicester site.

**Dr Jasmine Borissow, PhD - Team Leader, Chemistry – Toys & Hardlines**

Jasmine Borissow graduated in general Chemistry in 2001 at the Université de Poitiers, France. She then undertook a PhD in Medicinal Chemistry in the Pharmacy and Pharmacology Department at the University of Bath. After obtaining her PhD she worked in research at Dalhousie University (Halifax, Nova Scotia, Canada) where she was working on the development of natural product analogues used for chemotherapy in the treatment of breast cancer, a project funded by the Canadian Breast Cancer Foundation. She joined the Toys and Hardlines department in January 2007 as a Chemist where she specialised in Food Contact testing. She is now Team Leader of Chemistry for Toys and Hardlines at Intertek UK.
The Essentials of Textiles Testing
Course Leader: Sandra Smith
Duration: Full Day

Overview
How do you evaluate the likely performance in use of your materials and products? What do the numbers at the end of a test report tell you? If you are involved in the manufacture, sale and distribution of textile products this easy to understand course tells you what tests are applicable, how they are done, and most importantly, what the results mean to you and your customers.

Concentrating on the most frequently requested tests, which substantiate basic performance criteria, you will leave with a general knowledge of the following:
- Physical testing such as dimensional stability, pilling, tensile strength and seaming properties, bursting and appearance assessment
- Colourfastness testing such as washing, water, rubbing and light
- Fibre composition
- Flammability
- Other more specialised tests available

This seminar is suitable for all levels within your organisation. We will explain the terminology, guide you through the different global references and help you understand how selecting the right test(s) improves your product performance.

Agenda
Arrival & Refreshments
Introduction
Physical Testing
Colour Fastness Tests
Lunch (provided)
Laboratory Tour
Fibre Composition
Flammability
Questions & Answers session

The Essentials of Legislation & Due Diligence for Clothing
Course Leader: Maxi Brown
Duration: Full Day

Overview
From General Product Safety through to due diligence testing for performance claims, this seminar gives an introductory overview of all current legislation applicable to textile products.

Ideally suited to anyone who requires a broad understanding of this subject, it is recommended in advance of attending one of our more specialised in-depth textile seminars. This seminar is especially suitable for buyers and junior technologists.

Topics covered include:
- General Product Safety Directive
- Clothing Safety
- Flammability Regulations
- Dangerous Substances
- Labelling
- Performance Claims and Due Diligence

Agenda
Arrival & Refreshments
Introduction
Seminar
Lunch (provided)
Seminar continues
Questions & Answers session

Dates:
10th February 2010
18th March 2010 – Leigh
23rd June 2010
1st September 2010
28th October 2010 – Leigh
9th December 2010

Dates:
11th March 2010
10th June 2010 – Leigh
10th November 2010
The Essentials of Safety Aspects of Children’s Clothing

Course Leader: Maxi Brown, Carol Graham or Simon Chee
Duration: Full Day

Overview
This seminar is designed to assist you in understanding the complexity of current legislation relating to safety of children’s clothing and how it links to General Product Safety.

On completion of the seminar, you should have an increased knowledge of how to interpret the guidelines of current standards and directives relating to children’s products, and of some associated reference standards which may be used to demonstrate safety of clothing.

Dates:
17th February 2010
29th April 2010 - Leigh
5th May 2010
23rd September 2010 - Leigh
24th November 2010

Topics covered include:
- Currently Applicable Legislation (British & European)
- Interpreting the requirements of this legislation
- Detailed summary of BS 7907 & BS EN 14682
- Risk Assessment
- Due Diligence
- Safety Recalls

Agenda
Arrival & Refreshments
Introduction
Seminar
Lunch (provided)
Seminar continues
Questions & Answers session

The Essentials of Textiles for Nursery Products

Course Leader: Sandra Smith
Duration: Half Day

Overview
Nursery products cover a diverse range of articles and many of which contain textile components. Consideration of safety and legislation is a key factor in establishing core test requirements for these products. This seminar will consider the tests, which may need to be performed over a range of textile nursery products, from basic colour fastness testing to testing for hazardous substances, flammability and security of attached components.

Our new seminar will aim provide an understanding of testing, safety and legislative requirements of textile nursery products and will include BS 8510:2009 Safety of Children’s Sleep Bags. This seminar is ideally suited to designers, buyers and technologists.

Agenda
Arrival and refreshments
Introduction
Seminar
Questions & Answers session

Please note: Whilst every effort is made to adhere to the agenda outlined above, some fluctuations in timing and content may occur.
The Essentials of Labels & Promotional Claims – Fact or Fiction

Course Leader: Maxi Brown
Duration: Full Day

Overview
Did you ever wonder what all the labels hanging from your garment meant? If you’re responsible for putting them there are you aware of how to validate the claims you are making? Just what is anti-allergy – is it a real word?

Labelling can be legislative or promotional, but even promotional labelling can be legislative if you break the trade descriptions act and cannot justify your claims when challenged.

Our new seminar combines the fact of legislative labelling with some of the myths and fiction of promotional claims to give designers, buyers and technologists an insight into what they should and should not do.

Agenda
Arrival and refreshments
Introduction
Legislative Labelling
Verification of Legislation
Lunch (provided)
Promotional and marketing labelling
Verification of claims
Due Diligence
Questions & Answers session

The Essentials of Fire Safety of Upholstered Products

Course Leader: Steven Owen
Duration: Half Day (Leigh)

Overview
This seminar gives an overview of flammability legislation and testing applicable to upholstered products such as sofas, mattresses, pillows, cushions, etc.

Ideally suited to anyone who requires a broad understanding of flammability legislation and testing in relation to upholstered items and home furnishings.

Topics covered include:
- The Furniture and Furnishings (Fire Safety) Regulations
- General Product Safety Regulations
- Due diligence testing

Agenda
Arrival & Refreshments
Introduction
Seminar
Flammability Laboratory Demonstration
Questions & Answers session
The Essentials of Fire Safety of Nightwear and Textile Based Products

Course Leader: Steven Owen
Duration: Half Day (Leigh)

Overview
This seminar gives an overview of flammability legislation and testing applicable to nightwear and other textile products (curtains, drapes, rugs, etc). This seminar is ideally suited to anyone who requires a broad understanding of flammability legislation and testing in relation to nightwear & home textile products.

Topics covered include:
- The Nightwear (Safety) Regulations
- EN 14878
- General Product Safety Regulations
- Due diligence testing

Agenda
Arrival & Refreshments
Introduction
Seminar
Flammability Laboratory Demonstration
Questions & Answers session

REACH Regulations – How they apply to Textile and Leather Articles

Course Leader: Linda Gallagher
Duration: Half Day

Confused by REACH? Do you want to know how these complex regulations apply to Textile and Leather products: If so, then this course is for you!

Overview

REACH places responsibility on all manufacturers and importers of chemicals to identify and manage the risks that those substances which they manufacture and market may pose to human health and to the environment.

The key part of REACH that affects this industry sector is that which relates to substances in articles, whether those substances are intended to be released, whether they are substances of very high concern (SVHC) or whether they are restricted. This seminar is suitable for technologist, buyers and managers, and will help you understand your own company’s obligation with regards to the REACH Regulations

Agenda
Arrival and refreshments
Introduction
What is REACH?
Understanding the Candidate List
What Substances are restricted?
Why and How are they restricted?
Who decides what is restricted?
Guidance as to what you do now
Questions & Answers session

Please note: Whilst every effort is made to adhere to the agenda outlined above, some fluctuations in timing and content may occur.
Introduction to Overseas Legislation for Textile Products

Course Leader: Linda Gallagher
Duration: Half Day

Overview
Do you sell textile goods in the UK? Are you a supplier to a UK textile products retailer? If so, by now you will have a pretty good grasp of the legislation that applies, whether it’s a national UK law, or a requirement of the European Union. (And if you don’t, please come to our Legislation Seminar, described elsewhere in this brochure!!)

But the expansion of the global market place is seeing many UK retailers looking to open stores in other European countries and all points east and west. So just when you thought you could relax because all your legislative requirements were covered……think again. What do you know about flammability requirements in France or Canada? Can you have formaldehyde on a product in the Netherlands? Did you know that care labelling is mandatory for the USA? Ever heard of the mandatory China GB requirements?

This seminar will give you a flavour of what legislation exists in other countries.
- We will look in detail at other EU member states such as France, Netherlands and the Scandinavian countries.
- We will also introduce you to legislation in many other countries, including USA, Canada, Australia, Russia, China and Japan.

Agenda
Arrival and refreshments
Introduction
EU and the Rest of Europe
USA & Canada
Asia and the Rest of World
Questions & Answers session

The Essential Basic Elements of Fibres, Yarns and Fabrics

Course Leader: Maxi Brown or Sandra Smith
Duration: Full Day

Overview
Do you have to source fabrics? Or deal with suppliers of fabrics and garments? Does the bewildering array of technical terms used confuse you?

This seminar will give an introductory overview to different fibre types in common use, how they are made into yarns and an outline of fabric manufacture. You should leave the seminar knowing, amongst other things, what a man-made fibre is, what different yarn counts mean, why a warp knit is not the same as a weft knit, and what ends and picks are. This seminar is ideally suited to buyers, merchandisers and junior technologists.

Agenda
Arrival and refreshments
Introduction
Fibre types and manufacture
Yarn manufacture
Yarn measurement
Lunch (provided)
Fabric types
Fabric measurement
Questions & Answers session
The Essentials of Basics of Footwear – Manufacturing and Testing
Course Leader: Raj Gohil
Duration: Full Day

Overview
Are you equipped to answer those telling questions on Footwear that your Customers frequently ask? Are you selling products being unaware of how they are made? Do you know a Toe Puff from a Top Piece?

Concentrating on the Basics of Footwear, this course will provide an insight into Foot Anatomy, Footwear construction, Materials and Testing. After this course, delegates will have gained an understanding of how the most common types of footwear are put together and how they perform.

There will also be a virtual footwear factory tour to experience footwear production. We will also explain industry terminology.

Delegates will receive copies of the presentation as reference for continual use and as a reminder of the course content.

Agenda
Arrival & Refreshments
Anatomy of the Foot
Stages in Manufacturing Footwear
Factory Tour – Virtual
Lunch (provided)
Leather
Footwear Tests
Questions & Answers session

The Essentials of Toy Safety, EN71 and Related Standards
Course Leader: Philip Bullock
Duration: Full Day

Overview
Toys are one of the most wide ranging categories of consumer products encompassing everything from small soft filled toys to complex radio controlled electrical items to multi-activity climbing frames and swing combinations. Understandably they are one of the most closely controlled product groups in terms of safety.

The safety of toys within Europe is governed by the Toy Safety Directive, which lays down the legal requirements covering the safety of toys, their labelling and the obligations on manufacturers, importers and retailers. The directive is supported by various standards, which detail the specific requirements in terms of mechanical and electrical safety, flammability and chemical hazards.

This seminar will consider what products are covered by this directive and the role of standards in the context of the Toy Directive. An overview will be given of the requirements of the standards as well as considering other standards that may be relevant to certain types of toys. The incoming New Toy Directive will be discussed as well as the changes it will require starting mid 2011.

Samples will be available to illustrate various points along with test equipment and a tour of our facilities.

Agenda
Coffee & Refreshments
Introduction to Toy Safety Directive
Overview of EN71:1-11, EN 62115
Lunch (provided)
Future developments in Legislation and Standards (including the New Toy Directive)
Associated Standards and Regulations
Questions & Answers session
Tour of Laboratory

Please Note: Whilst every effort is made to adhere to the agenda outlined above, some fluctuations in timing and content may occur.
The Essentials of Candle Testing and Candle Safety
Course Leader: John Horsler
Duration: Half Day

Overview
Candles are complex mixtures which are, in essence, a controlled fire with aesthetic properties. This seminar explores the factors that affect how candles burn, and details the current national and international standards that apply to their testing. Safety aspects of candle related products are also covered, together with details of the applicable legislation.

Agenda
Coffee & Refreshments
Constructing a candle – achieving a safe balance
What standards are available to assess their safety?
What legislation is applicable in Europe and the USA?
Discussion of poor burning behaviour by candles
Factors affecting the safety of candle holders and related products
Questions & Answers session
Tour of Laboratory

The Essentials of General Product Safety Regulations & Risk Assessment
Course Leader: Philip Bullock
Duration: Full Day

Overview
The General Product Safety Regulations were drawn up to ensure that products that are marketed or distributed within the EU and which are not covered by any other standards are safe under foreseeable conditions of use. These regulations were amended in October 2005 giving greater powers to enforcement authorities, including the ability to order a product recall. New obligations will be placed on producers and distributors to inform the authorities once they become aware unsafe goods have been supplied. Risk assessment of products will need to be considered as an essential part of the product development process. Certain European standards will be given a special status so that compliance will provide a “presumption of conformity” with the general safety requirement.

This seminar will provide an understanding of how the regulations work in the UK. A range of standards will be reviewed showing how enforcement officers use them. A simple but effective risk assessment process will be presented with worked examples. The due diligence defence will be explored with some illustrative case law examples.

In addition the following product categories will be reviewed with a view to their safety assessment:
• Candles, tea lights and holders • Stationery products • Nursery articles

Agenda
Coffee & Refreshments
Introduction to the General Product Safety Regulations
Requirements of the GPSR
Common standards and regulations
Lunch (provided)
Due Diligence
Risk Assessment
Questions & Answers session
Tour of Laboratory

Please note: Whilst every effort is made to adhere to the agenda outlined above, some fluctuations in timing and content may occur.
General Overview of Requirements for Materials and Articles intended to come into Contact with Food Seminar

Course Leader: Dr Jasmine Borissow
Duration: Half Day

**Date:** 31st March 2010

**Overview**

This seminar is designed to help understand legislation surrounding food contact testing for specific groups of products as food contact testing is a very broad subject.

Tests requirements depend on the type of material used, the intended use and in which market the item will be sold.

The European regulation 1935/2004 on “Materials and Articles intended to come into Contact with Food” (MACF) will be covered and requirements relating to ceramics and glassware, plastics and other materials will be discussed.

**Agenda**
- Arrival and Refreshments
- Introduction
- Requirements relating to Plastics
- Requirements relating to Ceramics and Glassware
- Requirements relating to Metal and Wood
- Useful documentation
- Questions and Answers session

Electrical Safety of Battery Operated Products

Course Leader: Philip Bullock
Duration: Half Day

**Date:** 21st April 2010

**Overview**

Toys are one of the most wide ranging categories of consumer products encompassing everything from small soft filled toys to complex radio controlled electrical items to multi-activity climbing frames and swing combinations. Understandably they are one of the most closely controlled product groups in terms of safety.

The safety of toys within Europe is governed by the Toy Safety Directive, which lays down the legal requirements covering the safety of toys, their labelling and the obligations on manufacturers, importers and retailers. The directive is supported by various standards, which detail the specific requirements in terms of mechanical and electrical safety, flammability and chemical hazards.

This seminar will consider how battery operated products are covered by this directive and the role of standards in the context of the Toy Directive. An overview will be given of the requirements of the electrical standard EN62115 as well as mentioning other standards and Directives that may be relevant to battery operated products.

Samples will be available to illustrate various points along with test equipment however please feel free to bring your own samples if you have specific questions and a tour of our facilities.

**Agenda**
- Coffee & Refreshments
- Introduction
- Basic electrical terminology
- EN 62115 as applied to both toys and non-toys
- EN60825
- Questions & Answers session
- Tour of laboratory
The Essentials of Cosmetic Safety and Regulations
Course Leader: Dr. Mabel Iwobi or Dr. Chris Brennan
Duration: Full Day

Overview
Cosmetics are one of the largest groups of consumer products, consisting of items that can be used by anyone to those products specifically designed for use by people of given ages, sexes or skin conditions. It is no surprise, given such diversity in product types and users, that cosmetics are stringently regulated within the EU.

During the morning session we shall examine the Cosmetics Directive with a view to what type of products are regulated and what information must be available before a product can legally be sold. The seminar will also be looking at the labelling requirements of the directive, along with the recent changes to animal testing.

In the afternoon we consider the process of non-animal toxicological risk assessment. We shall examine what is meant by risk and how it is extrapolated from hazard and exposure. Also reviewed are the types and quality of data available to an Assessor on these subjects. Lastly we look at the process itself, the role of an Assessor and the qualifications required to perform such a task.

Agenda
Arrival & Refreshments
Introduction to the EU Cosmetic Legislation
(Definitions, Controlled Ingredients, PIP, Labelling/PAO, Perfumes/Allergens, Animal Testing)
Questions & Answers session
Lunch (provided)
Questions & Answers session

Inspection Seminar
Course Leader: David Blackburn
Duration: Half Day

Overview
Inspections are a vital independent service utilized to protect your business interests, help you manage your risk, and ensure quality products are manufactured and delivered to their final destination at your specifications. But do you know how to read an Inspection Report? What is AQL?

This half day seminar will give an understanding of the process of inspections from request submission to report, including the determination of acceptable quality limits (AQL) and the outcome the AQL can impart upon expectation. Attendees will gain an understanding the outcome of an inspection including the interpretation of a report.

The seminar is designed to support those companies that require acceptable quality limits (AQL) to be set for their products.

This seminar is best suited for buyers, technologists, quality managers, quality control personnel, sourcing agents, and senior managers from manufacturers, suppliers and retailers.

Agenda
Coffee & Refreshments
Introduction to Inspections
Developing an effective Technical File
Understanding AQL principles
Interpretations and Report Outcomes
Questions & Answers session

Please note: Whilst every effort is made to adhere to the agenda outlined above, some fluctuations in timing and content may occur.
Overview

Toys are one of the most wide ranging categories of consumer products encompassing everything from small soft filled toys to complex radio controlled electrical items to multi-activity climbing frames and swing combinations. Understandably, they are one of the most closely controlled product groups in terms of safety.

The safety of toys in the United States is covered by a number of different Federal and State requirements. The ASTM standard for toy testing includes mechanical, flammability and chemical aspects along with labelling requirements. The introduction of the Consumer Product Safety Improvement Act of 2008 has laid down further requirements for toys and the wider category of children’s products.

This seminar will give an overview of the ASTM toy standard and the testing involved. We will consider the requirements that children’s products are subject to under the CPSIA, details of these tests and the future timeline of requirements.

Agenda

Coffee & Refreshments
Introduction
ASTM F963 as applied to toys
CPSIA requirements for children’s products (non-textile)
Future CPSIA requirements
Question & Answers session
Tour of Laboratory

Please note: Whilst every effort is made to adhere to the agenda outlined above, some fluctuations in timing and content may occur.
Seminar Registration Form 2010

Name
Position
Company
Address
Phone
Fax
Postcode
Purchase Order No (if required)
E-mail

Please reserve me a place on the following (please tick box) – payment (Full day £165+VAT, Half day £85+VAT) should be paid before the course. You can pay by credit card, cheque, or with cash on the day.

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Return your completed Registration Form to Trudi or Helen.

Trudi Marsden – Seminar Administrator
Fax: +44 (0) 116 282 4586
E-mail: trudi.marsden@intertek.com

Helen Isherwood – I-Tex Administrator
Fax: +44 (0) 116 282 4586
E-mail: helen.isherwood@intertek.com

I have a special dietary requirement: (✓ one) vegetarian gluten-free dairy-free Other? 

Intertek, Centre Court, Meridian Business Park, Leicester LE19 1WD UK
E-mail: consumergoods.uk@intertek.com Web: www.intertek.com/consumergoods
Training Programme for Auditors & Implementers

Our courses are designed in conjunction with the BRC and will help attendees gain an in-depth and practical understanding of the BRC audit requirements, with particular reference to audit management and consistent report writing.

The BRC and BRC Global Standards
The British Retail Consortium (BRC) is the leading trade association representing the whole range of retailers, from the large multiples and department stores through to independents, selling a wide selection of products through centre of town, out of town, rural and virtual stores. In 1998 the British Retail Consortium, responding to industry needs, developed and introduced the BRC Food Technical Standard to be used to evaluate companies supplying retailer-branded food products. Since its introduction, BRC issued the first version of BRC Consumer Product Standard in October 2002, Issue 2a of the standard was published in November 2008. On each review and revision, the BRC has consulted extensively with a range of stakeholders. This and its use outside the UK has seen it evolve into a Global Standard used not just to assess retailer suppliers, but as a framework upon which many companies have based to setup their supplier assessment programs and manufacture of some branded products.

The Standard is required by a number of retailers both in the UK and Europe and is acceptable to many international retailers as part of their Due Diligence requirements.

Global Standard BRC Training
The British Retail Consortium (BRC) is the market leader in the delivery of high quality training solutions based on the BRC’s globally recognised Global Standards covering Food, Packaging, Consumer Products and Storage & Distribution. We employ a core team of industry experts who deliver flexible and innovative training with a fun approach that helps the individual to learn. Courses are highly interactive and presented in a relaxed and informal atmosphere. If you are a retailer or a supplier and you need to know how to implement any of the BRC Global Standards, our range of courses will prepare you for implementation and certification.

The majority of UK and Scandinavian retailers will only consider business with suppliers who have gained certification to the appropriate BRC Global Standard.

For more information regarding our Training Programme for Auditors and Implementers, contact Karen Busko by phone on +44 (0) 116 263 9611 or by email at audits-inspections@intertek.com.

Our Global Standard BRC Expert:

**Nick Lengden, MIScT, AMIQA – Certification Inspection Audit Manager**

Nick Lengden is an experienced assessor. After graduation from the study of biochemistry, he focused on the key quality issues in the manufacturing process. He has worked in the food industry for 6 years, in consumer products manufacturing for a further 10 years, and food packaging for 5 years.

Before joining Intertek, he worked in the Quality System Assessment field for 7 years. He is a registered Lead Auditor to ISO 9001, QS-9000, BRC Food, Food Packaging and Consumer Products and has experience in ISO 14001, TS16949, OHSAS 18001 and TASC. In addition, he is a Qualified Trainer for various Quality Management courses. As an expert in quality in the food and consumer goods industries, he is one of the experts working in the Technical Committee for developing the BRC Certification Program.

Nick presents the Global Standard BRC Training courses.
Consumer Products Global Standard BRC Implementation Training Course

Course Leader: Nick Lengden  
Duration: 2 Days  
Registration for this course is £450 + VAT.

Overview
This course is designed to develop knowledge and understanding of the requirements of the Standard and the audit process.

Who should attend?
- Those wanting to progress towards implementation of the Consumer Products Standard  
- Technical and Quality Managers  
- Internal company auditors with responsibility for customer audits  
- Certification Body Personnel  
- Consultants

Previous knowledge:
An understanding of either Quality Management systems within the relevant industry or consumer products factory audits with regard to product safety will help you to gain the most from this course, alternatively a good knowledge of consumer product safety issues may be an appropriate background. There are no mandatory pre-requisites for attending the course.

Benefits to your organisation:
- Gain an in-depth and practical understanding of the Standard’s requirements  
- Develop the skills necessary to analyse products group categorisation and risk level  
- Understand and develop the auditing skills required to evaluate a company’s position with regard to meeting the BRC requirements.  
- Have a clear and detailed picture of the protocol and procedures involved in obtaining certification to the BRC Global Standard – Consumer Products Issue 2

Agenda
Background, scope and use of the BRC Global Standard – Consumer Products Issue 2  
Requirements of the Standard with case studies and examples  
Explanation and exercises on product group classification and risk evaluation processes  
Auditing skills  
Interactive workshops and case studies

Consumer Products Global Standard BRC Third Party Auditor Training Course

Course Leader: Nick Lengden  
Duration: 4 Days + Final Examination  
Registration for this course is £800 + VAT.

Overview
This is a 4 day intensive training course on the BRC Global Standard – Consumer Products Issue 2 concluding with an examination.

Who should attend?
- Certification Body Auditors  
- Technical and Quality Managers  
- Consultants  
- Experienced Consumer Product Professionals

Previous knowledge:
It is essential that participants have a good understanding of auditing practice and principles as well as a good knowledge of consumer product safety in at least one product sector within the scope of the BRC Global Standard – Consumer Goods Issue 2. If auditors wish to use the knowledge to conduct audits on behalf of BRC approved Certification Bodies, they need to be aware that they should also meet the relevant auditor competency requirements of the Standard.

Benefits to your organisation:
- Gain an in-depth understanding of the content and application of the Standard  
- Experience and practice dummy audit scenarios to establish the principles and practices required of an audit  
- A good knowledge of the BRC protocols concerning the Standard including report writing experience

Agenda
Intensive workshop and auditing experience to develop expertise and knowledge of the Standard  
Detailed clarification of the Standard’s requirements  
Auditing and report writing skills  
Case studies and role play  
Evaluation of skills during the course  
Final examination

Please note:  
This course includes a final examination.
Food Safety Global Standard BRC Implementation Training Course

Course Leader: Nick Lengden
Duration: 2 Days  Registration for this course is £450 + VAT.

Overview
This course covers the detailed requirements for anyone implementing or auditing against the Standard.

Who should attend?
- Production Site Technical and Quality Managers
- Consultants
- Anyone dealing with the specification, implementation and auditing of the Standard

Previous knowledge:
A technical and working knowledge of quality management systems and the principles of hazard analysis is expected. A good technical knowledge of the industry is essential.

Benefits to your organisation:
- Gain an in-depth and practical understanding of the Standard’s requirements
- Formally develop and implement a practical documented system to comply with the Standard’s requirements
- Gain confidence in auditing and report writing
- Understand how certificated audits against the Standard operate and how audits should be conducted

Agenda
Development of the Standard
Scope and structure of the Standard
An in-depth review of the Standard’s requirement clauses
Interpretation and guidelines
The protocol and certification process
Report writing and non-conformity classification
Interactive workshops with case studies
The course includes a written examination

Food Safety Global Standard BRC Third Party Auditor Training Course

Course Leader: Nick Lengden
Duration: 4 Days + Final Examination  Registration for this course is £800 + VAT.

Overview
This is a 4 day intensive training course on the BRC Global Standard – Food Safety Issue 5 concluding with an examination. The course trains delegates in Third Party audit requirements against the Global Standard for Food Safety Issue 5. In addition, the course includes all relevant aspects of auditing within the food sector. Attending this course allows you to gain and in-depth and practical understanding of the BRC audit requirements, with particular reference to audit management and consistent report writing.

Who should attend?
- Certification Body Auditors
- Technical and Quality Managers
- Consultants advising customers on implementation

Previous knowledge:
Quality Managers/Consultants: A working knowledge of quality management systems and auditing within the relevant manufacturing sector is essential.
Certification Body Auditors: If there is a requirement to use the BRC Third Party Auditor Logo on certificates, the auditor must meet the relevant competency requirements of the Standard.

Agenda
The requirements clause by clause
BRC audit aims and objectives
BRC audit concepts
Auditor skills
Audit report writing
Interactive workshops with various case studies
Role play exercises
Final Examination (the course includes a 2.5 hour examination on the final day)
Packaging and Packaging Materials Global Standard BRC Implementation
Training Course
Course Leader: Nick Lengden
Duration: 2 Days  Registration for this course is £450 + VAT.

Overview
This Standard supports packaging manufacture for both the food sector and consumer product manufacturers

Who should attend?
- Those wanting to progress towards implementation of the Consumer Products Standard
- Technical and Quality Managers
- Internal company auditors with responsibility for customer audits
- Certification Body Personnel
- Consultants

Previous knowledge:
An understanding of either Quality Management systems within the relevant industry or consumer products factory audits with regard to product safety will help you to gain the most from this course, alternatively a good knowledge of consumer product safety issues may be an appropriate background. There are no mandatory pre-requisites for attending the course.

Benefits to your organisation:
- Gain an in-depth and practical understanding of the Standard’s requirements
- Develop the skills necessary to analyse products group categorisation and risk level
- Understand and develop the auditing skills required to evaluate a company’s position with regard to meeting the BRC requirements.
- Have a clear and detailed picture of the protocol and procedures involved in obtaining certification to the BRC Global Standard – Consumer Products Issue 2

Agenda
Background, scope and use of the BRC Global Standard – Consumer Products Issue 2
Requirements of the Standard with case studies and examples
Explanation and exercises on product group classification and risk evaluation processes
Auditing skills
Interactive workshops and case studies
Social Systems Foundation & Internal Auditor Training

Course Leaders: Lynda Harding or David Croft
Duration: 3 Days + Final Examination  Registration for this course is £595 + VAT.

Overview
The course is designed to give an in depth understanding of ethical trading and social compliance internal auditing. It is envisaged the course will be attended both by those who wish to become internal ethical auditors and those who want to understand ethical trading in order to implement it within their business or use the knowledge to interpret audit reports.

The following two courses are run together over 3 days by experienced tutors who are also experienced auditors.
(i) Social Systems Foundation Training Course IRCA reference A17308 (one day)
(ii) Internal Social Systems Auditor Training Course IRCA reference A17273 (two days)

Course format
The course is non-residential course with A17308 and A17273 run together. Numbers will normally be limited to a maximum of ten delegates per course. The course is extremely dependent on participation by the delegate. Delegates are sent information to review in advance of the training.

The nature of the course material and role-play situations provides an ideal opportunity for delegates to discuss and exchange views and opinions on subject of social compliance internal auditing. A large part of the course is a simulated audit at a fictional factory. All delegates will have good opportunities to practice all elements of internal audits.

Course content
* Introduction to Social Auditing
* Review of the elements of the ETI base code, other similar codes such as BSCI, WRAP, SA8000 and also relevant ILO conventions. Introduction to SEDEX and SMETA methodology.
* Common audit formats
* Simulated audit including: Opening meeting, Site tour, Employee interviews, Wage and working hours calculations, Reporting of corrective action plans, Writing up of reports, Closing meeting
* Written examination and explanation of IRCA certification

Our Auditor Training Experts:
The trainers for the IRCA courses we run are experienced auditors with over 200 audits and several years auditing and training experience each. They are current auditors as well as trainers. Intertek has been regularly running these courses for over 5 years on an almost monthly basis at Leicester in the UK. We have run them globally on a less frequent basis as required by our clients. Regular courses are now run in South China.

IRCA (International Register of Certificated Auditors)
In choosing an IRCA certified course you select training offered by an IRCA approved training organization that has demonstrated a high standard of technical and training expertise to help you achieve the learning outcome we require for each course.

You will not experience traditional lecture style learning on IRCA certified course. Instead, the tutors will use facilitated learning activities, case studies and examples to help you develop a deep understanding of system standards and key auditor skills - "accelerated learning".

A key part of an internal auditor training course is the formal assessment and examination of your performance against the learning outcomes and your success will be recognized by the award of a certificate that is part of your route to being a certified IRCA internal social systems auditor. See IRCA/302. For more information about IRCA, please visit their website at www.irca.org.

Please note: Only the Social Systems Foundation & Internal Auditor Training course has been reviewed and approved by IRCA.

Intertek also often runs bespoke training courses for retailers, suppliers and factories/growers (that are not IRCA courses) in UK, China, Turkey and other locations. These are often a one day “Introduction to Ethical Trade”, “How to Run an Ethical Programme”, “How to Deal with Issues Raised at Audits”, “How to Use the Sedex Platform”, as well as focussed training on specific issues for factories. These are often customised each time to meet our clients' specific requirements. For the Sedex platform training, Intertek is now approved by Sedex to run official courses in various locations globally.
Audit & Implementer Training Registration Form 2010

Name ___________________________ Position ___________________________

Company ___________________________
Address ___________________________
Postcode ___________________________
Phone ___________________________ Fax ___________________________
Purchase Order No (if required) ___________________________
E-mail ___________________________

Please reserve me a place on the following (please tick box) should be paid before the course. You can pay by credit card, cheque, or with cash on the day.

BRC Global Standard Third Party Auditor Training Course (4 days) is £800 + VAT.
BRC Global Standard Implementation Training Course (2 days) is £450 + VAT.
Social Systems Foundation & Internal Auditor Training Course (3 days) is £595 + VAT.

Seminar Title | Duration | Date
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BRC Global Standard Consumer Products Third Party Auditor Training Course | 4 days | 18-21 January
BRC Global Standard Food Standard Implementation Training Course | 2 days | 22-23 February
BRC Global Standard Packaging Standard Implementation Training Course | 2 days | 29-30 March
BRC Global Standard Food Safety Third Party Auditor Training Course | 4 days | 17-20 May
BRC Global Standard Consumer Products Standard Implementation Training Course | 2 days | 14-15 June
BRC Global Standard Food Standard Implementation Training Course | 2 days | 21-22 June
BRC Global Standard Consumer Products Standard Implementation Training Course | 2 days | 26-27 July
BRC Global Standard Consumer Products Third Party Auditor Training Course | 4 days | 23-26 August
BRC Global Standard Food Safety Third Party Auditor Training Course | 4 days | 15-18 November

Social Systems Foundation & Internal Auditor Training Course includes Exam
IRCA reference A17308 & A17273

Seminar Title | Duration | Date
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Social Systems Foundation & Internal Auditor Training Course | 3 days | 11-13 January
| | | 1-3 February
| | | 8-10 March
| | | 12-14 April
| | | 10-12 May
| | | 7-9 June
| | | 5-7 July
| | | 2-4 August
| | | 6-8 September
| | | 4-6 October
| | | 1-3 November
| | | 13-15 December

For BRC Global Standard Training, return your completed Registration Form to Karen.
Karen Busko
Tel: +44 (0) 116 263 9611
Fax: +44 (0) 116 263 0311
E-mail: audits-inspections@intertek.com

For Social Systems Foundation & Internal Auditor Training, return your completed Registration Form to Ala.
Ala Hewitt
Tel: +44 (0) 116 263 0330 ext. 344
Fax: +44 (0) 116 263 0311
E-mail: csrtraining@intertek.com

I have a special dietary requirement: (✓ tick one, if required)
vegetarian ☐ gluten-free ☐ dairy-free ☐ other? ☐
From the North or South (M1)
Exit the motorway at Junction 21. Take the left hand sliproad signposted A563. Go straight ahead at the traffic island following signs for Meridian Business Park. 50 yards after the roundabout, turn right onto Meridian East. Take the first turn left onto Meridian North. 100 yards along, you will see the signposts for Intertek. Turn left onto Centre Court. Intertek is on your right. Report to Reception, Unit 2.

From the West (M69)
As you approach Junction 21 of the M1, stay in the centre lane. Go straight ahead at the roundabout under the motorway. As soon as you exit the roundabout, get into the left hand lane. After 250 yards, take the left hand sliproad signposted A563. Go straight ahead at the traffic island following signs for Meridian Business Park. 50 yards after the roundabout, turn right onto Meridian East. Take the first turn left onto Meridian North. 100 yards along, you will see the signposts for Intertek. Turn left onto Centre Court. Intertek is on your right. Report to Reception, Unit 2.
From the M6
Exit the motorway at Junction 22. Follow the signs onto the A579 Leigh (Winwick Lane).

At the T junction, turn right at A572/Newton Road.

Turn right at A580/E Lancashire Road.

At Warrington Road, take the first exit onto A574/Warrington Road heading to Tyldesley/Leigh/A5082 (Sporting Lodge Inn will be on your left).

Turn left onto A572/Chapel Street.

Turn right onto Brewery Lane

Continue along Brewery Lane. Intertek is straight ahead. The road ends at our car park. Report to Reception.